

Socially Distant Shows

Here's what you need to know

Before Your Visit



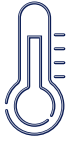
Travel

Always check travel options in advance and please follow government guidance.



Time Slot

We're staggering entry times to minimise queuing. Check your ticket to find yours.



Temperature

We may carry out temperature checks on arrival. If yours is higher than 37.8°C, or you are experiencing any COVID-19 symptoms, please do not attend.



Test and Trace

Please download the 'NHS Test and Trace' app and 'check-in' when you arrive.

When You Arrive



Ticket Check

Please check your ticket for your designated entry time.



Cloakroom and Bag Check

We can't offer a cloakroom service right now and we're limited all contact, so only bring what you really need. Security measures are still in place, so we may ask to check your bag.



Queuing

Our team will be on hand to show you the way. Please keep a safe distance and follow our signs and floor markers.



Sanitiser

We've got sanitiser stations throughout, so please help yourself.

During Your Visit



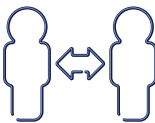
Wear a Mask

Unless drinking or eating, please wear a face-covering at all times. Our staff will be wearing masks, too.



Floor Markings

Please follow our signs to maintain social distancing.



Keep Your Distance

Please maintain a social distance from others at all times.



Frequent Cleaning

Rest assured, we've got enhanced procedures in place for cleaning all public areas.



In-Seat Service

We'll only be serving direct to your seat. We'll be in touch to tell you how.



Payments

You'll scan the QR code provided to order and pay.



Toilets

To maintain social distancing you may have to wait longer than usual to use the facilities.



Wash Your Hands

Please wash your hands before and after using the facilities and sanitise your hands.



Here to help

Our staff will be on hand to answer any questions and provide guidance.

When You Are Leaving



Exit

So that everyone can leave as safely as they arrived, we'll ask that you remain seated until one of our team tells you it's safe to go.